



PERSON SPECIFICATION

Duty Manager

REQUIREMENT	CRITERIA
<p>ESSENTIAL</p>	<ul style="list-style-type: none"> • Previous experience of supervising the day to day operation of a large wet & dry leisure facility. • Understand the business demands of a busy leisure centre. • Previous experience of managing teams in a leisure centre environment. • Possess strong leadership skills. • NPLQ qualified / Ability to pass NPLQ. • Good basic understanding of health and safety principles involved in running a busy leisure centre. • Competent in Maths and English • Highly organised and customer focused. • Highly motivated, enthusiastic and adaptable. • Proven to deliver results. • Able to work a shift pattern that will include evenings, weekends and bank holidays. • Committed to the provision of quality service delivery. • Able to be a key holder responding to alarm call-outs as and when required.
<p>DESIRABLE</p>	<ul style="list-style-type: none"> • Graduate in a Sports related discipline, (or equivalent qualification e.g. CIMSPA). • Hold a current Pool Plant Operators Certificate

- Hold a current First Aid at Work Certificate.
- Cash handling and till reconciliation experience.
- Knowledge/experience of Quest quality scheme for sport & leisure.
- Experience of pool programming / NPLQ training programmes / swim lesson programme.
- Possess an Intermediate/Supervising Health and Safety qualification
- Membership of CIMSPA

Candidates should read this specification carefully before completing their application form. These criteria are used in reviewing submitted application forms as a core part of the selection process.